

I have read and understood the following terms & conditions for my booking:

1. Deposit

For new bookings created on or after April 02, 2024, a non-refundable deposit will be payable which will vary depending on the duration of the cruise:

	Deposit
1-5 night sailings	SGD200 per person
6-9 night sailings	SGD500 per person
10-14 night sailings	SGD700 per person
15+ night sailing	SGD700 per person

In line with existing conditions, a deposit of 10% of cruise fare will apply for Suite category bookings.

2. Final payment due date

For new bookings created on or after April 2nd, 2024, final payment is due depending on the length of cruise.

	Final payment due
1-5 night sailings	75 days prior to sailing
6-9 night sailings	90 days prior to sailing
10-14 night sailings	90 days prior to sailing
15+ night sailings	120 days prior to sailing

3. Cancellation charges

For new bookings created on or after April 2nd, 2024, cancellation charges will follow the below schedule:

1-5 nights sailings		6-9 nights sailing		10-14 nights sailings		15+ nights sailings	
Days prior to sailing	Cancellation	Days prior to sailing	Cancellation	Days prior to sailing	Cancellation	Days prior to sailing	Cancellation
74-60	Deposit	89-75	Deposit	89-75	Deposit	120-61	25%
59-30	50%	74-45	50%	74-61	50%	60-41	50%
29-15	75%	44-15	75%	60-31	75%	40-25	75%
14-0	100%	14-0	100%	30-0	100%	24-0	100%

- a. Depending on your chosen cruise package, the final payment for your holiday is typically due between 75 to 120 days prior to departure, as outlined in your booking confirmation, and failure to make full payment by the due date may result in cancellation charges being applied.
- b. If booked through a travel agent, different payment conditions may apply, and if unable to complete online check-in due to an outstanding balance, contact the agent to transfer funds for completion.
- c. Travel Agency Bookings: For bookings made through a travel agency, additional cancellation fees may be applicable, and customers should consult their respective agent for specific terms and conditions regarding cancellations.
- d. General: Cancellation by guests after the cruise has commenced, early disembarkation, or "no-shows" will not result in any refund or liability from the carrier; cancellation charges are per guest and vary for different occupancy arrangements, while separate terms and conditions apply to cancellations of additional services and pre-booked arrangements.
- e. Royal Caribbean reserves the right to cancel or substitute any scheduled port of call/itinerary/price/program/vessel/cabin at any time without prior notice.

4. INFANT AND MINOR POLICY

On Royal Caribbean International cruises departing from Europe, Asia, South America, Australia, or New Zealand, individuals under eighteen (18) must be accompanied by a parent, legal guardian, or authorized person over eighteen (18); however, for sailings from ports in the US or Canada, the minimum age is twenty-one (21), and minors traveling without a parent or legal guardian must provide written authorization; proof of parental relationship may be required, and individual staterooms can be booked by married couples aged sixteen (16) and above, while certain onboard facilities have age restrictions, and infants must be at least six (6) months old to sail.

5. OTHER FORMAL HEALTH REQUIREMENTS

Guests must report any medical conditions requiring treatment before boarding, while those dependent on oxygen must meet specific requirements; pregnant guests beyond 23 weeks are not permitted, and those with disabilities or medical conditions must be self-sufficient or travel with assistance, with Royal Caribbean reserving the right to refuse travel to ensure safety and compliance with regulations.

6. PASSPORT & VISA REQUIREMENTS

It is the sole responsibility of the guest to identify and obtain all required visas and travel documents and have them available before the sail date of the cruise, such as passports, visas, inoculation certificate and family legal documents are required for boarding and entry into the countries visited on your cruise.

All passports must have a 6 months' validity as at the end of the sailing period.

7. TRAVEL INSURANCE

International guests are advised to have fully comprehensive travel insurance for the duration of their vacation, with options available through travel agents or directly with Royal Caribbean Cruises (Asia) Pte Ltd, covering trip cancellation, interruption, personal illness, injury, medical fees, or property damage, and verification of insurance may be required during travel.

8. ADDITIONAL INFORMATION

All guests must adhere to Royal Caribbean's Guest Health Safety and Conduct Policy throughout their cruise vacation, ensuring a safe and enjoyable experience, with standards applying during transfers, at terminals, on board, during shore excursions, and at private destinations, available for review online or through travel agencies prior to travel.

Parents or guardians are responsible for supervising children exhibiting dangerous or disruptive behaviour during the cruise, and infants must be at least 6 months old for most cruises and 12 months old for certain itineraries, with further details available on Royal Caribbean's website.

Royal Caribbean® itineraries, pricing, policies and procedures are constantly evolving. Royal Caribbean® has strived to ensure that all information listed in our brochures is correct at the time of printing. We also regularly update our website to ensure the accuracy of information. However, any information contained herein, including pricing, is subject to change without notice, and Royal Caribbean® reserves the right to refuse to honour any prices that were erroneously printed or quoted. Royal Caribbean® is not responsible for any misprints appearing in this brochure. Maps and ship layouts are for informational purposes only and itineraries are subject to change.

The contents of these terms and conditions supersede all previous editions. While every effort is made to ensure the accuracy of the terms and conditions at the time of publication, unfortunately, errors sometimes occur, and information may have changed since the date of publication.

9. ADMINISTRATION FEES

For every amendment or cancellation Nam Ho Travel has the right to impose administration charge \$30 amendment (per person) and \$50 cancellation (per cabin) respectively.

Please Note:

1. Check-in will close 2 hours prior to the scheduled sailing time. Guests who arrive late will be denied boarding.
2. Please provide us with the exact name as printed on your passport and please check your invoice to ensure that the same names are entered correctly. We regret that we will not be able to check you in if the name differs.

Name: _____ Signature: _____

Booking ID / TBF No.: _____